

Improve the quality of catheter care provided for all patients on Frank Deas Ward (FDW) using the urinary catheter care bundle by March 2023

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AIM

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BACKGROUND

The process on Frank Deas Ward (FDW) is that any patient admitted with urinary catheter or requiring a urinary catheter inserted in hospital should have their catheter checked using the parameters in the catheter care bundle to ensure good quality catheter care for the patient.

In the course of continence round it was discovered on FDW that catheter bundle was not being followed.

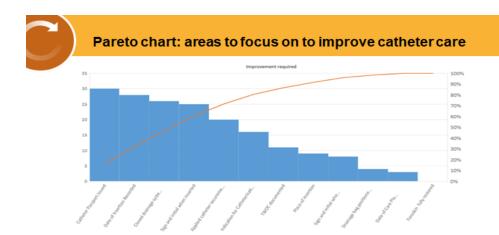
BITEABLE VIDEO

https://biteable.com/watch/385 5814/3a4a9480d47e6155b68be403 072d973c

Importance of issuing a
Urinary Catheter Care Passport
and thoroughly carrying out the
Daily Urinary Catheter
Assessments

METHODS

- Produced a fishbone diagram and stakeholder map
- Snapshot audit led to weekly audits
- Ward based teaching of FDW staff to all MDT (using PDSA cycles)
- Collected data weekly to monitor quality of care improvements
- Ensured availability of catheter appliances, such as securement device, flip flow valve, urine drainage bags, catheter passports, home packs and bladder scan
- Produced various communications to educate staff:
 Continence Board; Topic of the week bulletin x 2/Poster;
 Biteable Video

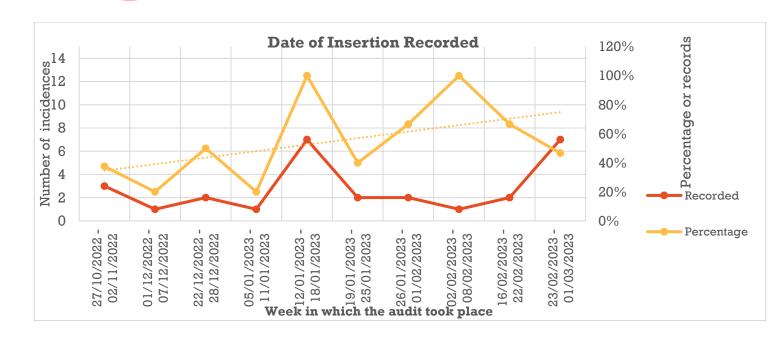


RESULTS

- Shared training and weekly reminders
- All staff including MDT Team in FDW are aware of what to do regarding urinary catheters
- Data analysis shows there has been an improvement; however, areas of weakness require strengthening.
- Avoid inappropriate catheter in situ
- Facilitation of safe discharge of patients with catheter



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CONCLUSIONS/RECOMMENDATIONS

- Continued shared training
- Sustainability Tool to identify areas of weakness
- Matron ownership to monitor quality of Catheter Care Bundle Assessments
- Update documentation to include Catheter Passport
- · Ensuring safety and improving patient's experience questionnaire

