

# Live Well in Richmond 2022-2024



Healthy choices are influenced by our environment, communities and wellbeing. We will drive forward preventative approaches at all levels – engaging communities, utilising local assets (e.g. parks) and targeting approaches to reach those most at risk.



Support people to stay healthy and manage their long-term health conditions



Promote mental wellbeing and support people who experience poor mental health to avoid mental health crisis



Reduce health inequalities for people with learning disabilities

#### Objective

- **Promote prevention** and identification of long-term conditions and risk factors such as obesity through:
- Targeting the NHS Health checks programme to identified at risk sub populations – e.g. people who smoke, harmful drinking, have high BMI, high Cardio-vascular disease risk etc
- Working with communities at higher risk of Type 2 diabetes to improve awareness of risk factors and increase uptake of diabetes prevention services
- Working with communities to increase awareness of risk factors and increase uptake of weight management services
- Identifying risky behaviours such as high alcohol consumption
- Identifying people with high blood pressure early and effectively manage this
- Implement a model of care for long term conditions to include prevention, detection, management, and optimisation. Promoting a standardised approach to care; Identifying and addressing areas of inequality of access and health outcomes across the borough
- Build a social prescribing model to support personalisation for more patient choice and control over their care
- Develop a culture of health and wellbeing by providing healthy working environments, supporting those working with long-term conditions, working with health and care organisations to sign up to the Healthy Workplace Award and extending this to voluntary and business sectors in the borough

### Objectiv

- Ensure people with serious mental illness get support for their physical health as well as their mental illness. 60% of people on the GP serious mental illness register in line with NHSE national targets by:
- Providing additional support to GP practices to engage patients with serious mental illness
- Working with low-performing GP practices to improve the outcome of serious mental illness checks for their patients
- Build on the work of the multi-agency interface group and emerging Primary Care Networks to proactively support people with complex mental health needs by:
- Implementing the Mental Health Worker Model across the Primary Care Networks
- Establishing multi-professional, and voluntary sector interface meetings to discuss and resolve complex mental health needs for patients that fall between service provision
- Increase access to the Improving Access to Psychological Therapies services for all, with a specific emphasis on vulnerable groups to meet the national access target. With a specific focus on increasing local access to:
- People with a long-term condition People with Post Covid Syndrome (Long COVID-19) - Men aged 35-44 - Older adults and carers
- Lead the implementation of a Suicide and Self-harm Prevention Strategy to improve identification of risk and access to support, to:
- Establish a real-time suicide surveillance system to inform a needs-based approach to prevention
- Develop suicide and self-harm factsheets to enable appropriate crisis support in Primary Care Settings
- Provide access to Mental Health First Aid and suicide prevention training for the Voluntary and Community Sector
- Encourage employers to sign-up to "Employers for Carers"

### Objective

- Increase the uptake of GP annual health checks for those with learning disabilities in line with national targets to ensure they receive support and care for their health needs through:
- Easy-to-read information to share with family, carers and household members to support the uptake of yearly physical health checks
- Pre-Annual Health Check questionnaire to be sent to the person and family in preparation for a yearly health check to improve engagement
- Allocation of dedicated Healthcare Worker time to support learning disability health checks and the post check process
- Support Mencap to deliver the Treat Me Well campaign across Richmond health providers
- Continue to provide dedicated supported employment for people with a learning disability
- Increase the number of people with a learning disability able to live independently in settled accommodation by focusing on increasing the availability of Supported Living Schemes

## Outcome Outcome Outcome

- Steady decrease in the proportion of people classified as overweight
- Increase in the number of community pharmacies offering health checks
- $\bullet$  The proportion of people referred from NHS health checks who take up a service
- Increase in the number of people identified with high blood pressure and on optimal treatment
- Increase annual monitoring in Primary Care for identification of non-diabetic hyperglycaemia and early diagnosis of Type 2 diabetes
- Deliver awareness campaigns that are targeted at diverse communities
- Increase in the uptake of people attending weight management services
- Reduction in Accident & Emergency attendances and admissions due to alcohol related conditions
   System-wide approach to identify and manage people with long-
- term conditions

  Improved intelligence on areas of inequality, access and health
- outcomes across the borough with action plans to address these

   An outcomes-based tool to measure the impact of the model
- Increase in the number of organisations that sign up to the Healthy Workplace Award

- 60% of people on the GP serious mental illness register will have physical health checks in line with NHSE national targets
- Increase in the number of mental health workers employed within PCN's
- National target for access to IAPT services will be achieved
- More people in the targeted groups will be seen in IAPT services
- System wide suicide and self-harm strategy

- More people with a learning disability will receive an annual health check
- More people with a learning disability will have the opportunity to take up and sustain paid employment
- More people with a learning disability will live independently in settled accommodation







**Overarching Themes**